



RETURNS & EXCHANGES FORM

We put a lot of care & attention to detail into our products, so we hope you will be happy with your Narosa purchase. If for any reason you might want to exchange your product, you have the right to return all purchases within 14 days of receipt.

Once we received your return we will exchange the product or issue a refund to your original form of payment within 2 working days.

Please make sure, the returned item/s is/are unused/unworn, returned in its original packaging and has all its/their original tags on. If you are returning any apparel, the product should not carry any strong odour, show stains or hairs when returned.

Gift vouchers and surfing vouchers are non-refundable.

Sale items are non-refundable. You can exchange your item for another size or colour if available.

To review our full return policy, please visit:

<https://shop.narosalife.com/policies/refund-policy>

FIRST NAME ORDER NUMBER

LAST NAME ORDER DATE

ADDRESS

.....

EMAIL PHONE

RETURNED ITEMS				
QTY	DESCRIPTION	COLOUR	SIZE	REASON CODE(S)
<div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>1 - Wrong size</p> <p>2 - Colour/style other than expected</p> <p>3 - Received damaged</p> <p>4 - Received wrong item</p> </div> <div style="width: 45%;"> <p>5 - Other (Explain below)</p> <p>.....</p> <p>.....</p> </div> </div>				

NEW ITEMS (IF REQUESTING EXCHANGE)			
QTY	DESCRIPTION	COLOUR	SIZE

We will send you an invoice for any open balance if the new items exceed your initial payment. The new products will be shipped once we received payment.